

Piloting Your Partner-SHIP

Sponsored by CSNA Chapter 78
Wednesday, April 14, 2010
Food and Nutrition Office
8389 Gerber Road, Sacramento
3:00-5:00 pm



(2.00 Hours Professional Growth Credits)

Register for class by April 9

To register, contact Laurie Dapelo at ldapelo@egusd.net or 798-0798

**Presenter: Matt Upton,
VP. Growth & Opportunities, Bell Tasty Foods**

The participants of this class/presentation will gain the skills to move great ideas and solution within the work place environment as well as their personal life. They will acquire the necessary insights to develop partnerships to present their solutions and ideas in a palatable fashion. The greater the idea and solutions the greater the need for partnerships.

Class Fee: Chapter Members: **FREE** Non-Chapter Members:
\$10.00

Customer Allegiance



Sponsored by CSNA Chapter 78
Tuesday, May 11, 2010
Food and Nutrition Office
8389 Gerber Road, Sacramento
3:00-5:00 pm

(2.00 Hours Professional Growth Credits)

Register for class by May 1

To register, contact Laurie Dapelo @ ldapelo@egusd.net or 798-0798

**Presenter: Matt Upton,
VP. Growth & Opportunities, Bell Tasty Foods**

The participants in the class/presentation will understand that in today's competitive environment we must have more than customer service, we must have customer allegiance. The most important aspect in creating customer allegiance is believing in you and your service. Customer Allegiance is built on positive hearing, listening, spoken words, and feelings, one action at a time.

Class Fee: Chapter Members: **FREE**
Members: **\$10.00**

Non-Chapter